

Government of West Bengal
Paschim Banga Samagra Shiksha Mission
Cooch Behar

Jnanankur Bhawan (2nd Floor), Harendra Narayan Road, Cooch Behar

Tender for Catering Service for Teachers' Training / Workshops
under Samagra Shiksha Mission-Cooch Behar

Tender for Catering Service

NIT No.: 281A/SSM/CoB/19-20

Date: 04/09/2019

District Education Officer, Samagra Shiksha Mission, Cooch Behar, invites tender for **Catering Services** for its **Workshops/Teachers' Training/Training under Capacity Building/Meetings/Seminar throughout the year** from agencies having considerable experience in the field of catering service. Intending bidders may obtain copy of the tender documents containing details of scope of works, terms & conditions of contract etc. from District Project Office, Samagra Shiksha Mission (erstwhile Sarva Shiksha Mission & Rashriya Madhyamik Shiksha Mission), Jnanankur Bhawan, (2nd floor), Harendra Narayan Raod, P.O. & Dist. Cooch Behar, Pin no.-736101.

PLEASE EXAMINE EACH AND EVERY TERM & CONDITION CAREFULLY

1. The bid document will be issued free of cost.
2. The bid document can also be accessed the website www.coochbehar.nic.in
3. **EMD of Rs. 10000.00 (Rupees Ten Thousand only) (refundable)** in the form of Bank Demand Draft / Banker's cheque on a schedule commercial bank in favour of the District Education Officer, PBSSM, Cooch behar should be submitted along with the tender document. Earnest Money Deposit of unsuccessful bidders would be refunded without any interest.
4. EMD of the successful bidder will be converted into Security Deposit (SD) and be released after tender validity period is over without any interest.
5. **Estimated work value is Rs. 400000 (INR four lakh only)**
6. **Date of issue of Tender: 04/09/2019**
7. **Last Date of submission of Tender : 12/09/2019 by 2.00 pm.**
8. **Date & Time of opening Tender: 12/09/2019 at 4.00 pm** at the office of District Education Officer, SSM, Cooch Behar in presence of the willing bidders.
9. The tender should be submitted in one envelop super scribing **"Tender for Catering Services for the Teachers' Training / Workshop under SSM, Cooch Behar"** addressing to the District Education Officer, PBSSM, Cooch Behar . The tender submitted should be sealed by the bidder properly.

Signature with Seal of the Bidder

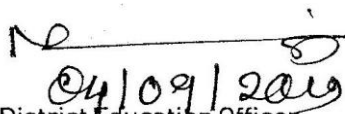
10. The bidder should sign and affix his/her firms stamps at each page of the tender and all its Annexure as the acceptance of the offer made by him/her firm will be deemed as a contract and no separate formal contract will be drawn. No page should be detached /removed from the tender Invitation and enclosures/Annexures.
11. **Scope of the work:** Different type of Workshops / Teachers' Training / Training under Capacity Building / Meetings / Seminar etc. will be held with many participants every financial year. The duration of the programme varies from 01 days to 10 days. Catering services are provided to these participants. Generally morning tea with snacks/ biscuits, lunch, afternoon tea with biscuits and evening tea/coffee of standard quality has to be provided for these participants. The work as a whole includes preparation of good and hygienic foods and serving thereof.
12. Bidder should visit the various areas to study the scope of work and nature of service before quoting against the tender.
13. **The agency shall have to serve the requirements of Tea, Snacks, Breakfast, Lunch, Dinner etc. as and when required during the day observing the time schedule set by the RMSA & SSM authority. However, there is no commitment for minimum or maximum number of meals / tea, snacks etc. required to be served. It depends upon programme and occupancy. Projections can be made based on expected occupancy of the participants. The service will be rendered as desired by the DEO, SSM Cooch Behar as and when necessary.**
14. Bidder must have experience in providing Catering Services in Govt. offices/ hostel of PSUs/Training Institute/Academic Institute etc in the preceding 3 calendar year (i.e. 2016-17 to 2018-19).
15. Menu for lunch, morning tea, afternoon tea with biscuits and dinner etc. will be got approved from the DEO and displayed in the specified venues by the agency. No change of menu will be allowed unless the prior permission of the DEO.
16. The agency should have sufficient waiters for catering services. For the purpose of work the contractor shall engage persons above 18 years of age only and who are found suitable.
17. The agency shall make his own arrangement of transportation of his employees, all consumables, materials like vegetables, labour, equipments, tools and other items, fuels like cooking gas, room service, table ware and table service etc. at his own cost.
18. **Timely and courteous service of good quality of food is the essence of the service under this contract.**
19. The agency shall always use raw materials of good quality as per brands specified in the tender and of ISI / Agmark if not specified.
20. In case of dispute regarding the services, quality or the quantity of the food-stuff, snacks, tea, lunch and dinner etc. the decision of the Authority will be final and binding.
21. **Contract Period: *The maintenance contract will be for one year period.*** However, the performance will be evaluated after three months of award of contract. If performance is unsatisfactory, the contract will be terminated after giving one month's notice by either side or as mutually agreed by both the parties. The Contract period after successful completion of one year can be extended as mutually agreed upon.
22. **All items including gas, raw materials for the preparation of food items, Manpower & other jobs, miscellaneous works, etc., shall be under the scope of the Contractor. The rates to be quoted by the bidders shall be inclusive of the above services, all taxes and levies.**
23. **The rates quoted should be firm and valid for 12 months. No escalation (change in price) shall be entertained under this contract during the valid period.**
24. Tender may be sent by REGISTERED POST / SPEED POST / COURIER or delivered in to Tender Box in person on above mentioned address and should reach the District Education Officer on 12/09/2019 by 2.00 pm
25. Canvassing in connection with Tender is strictly prohibited.

Signature with Seal of the Bidder

26. Income Tax at the prevailing rates as applicable from time to time shall be deducted from agency's bills as per Income Tax Act,
27. The following shall also be produced by the agency along with the bill for making payment:-
- Supply Order / Requisition issued by SSM to the agency
 - Cupon (if issued in any programme)
28. The following are to be submitted along with the Tender with self attestation:
- i. Application Form (Annexure-I)
 - ii. Undertaking (Annexure –II)
 - iii. Rate shall be quoted in **Annexure-III** with full signature and seal.
 - iv. Attested photocopy of valid Trade License or Proof of registration of Company/Firm/Manufacturer.
 - v. PAN/ Income Tax No.
 - vi. Professional Tax Certificate
 - vii. EMD of Rs. 10000.00 (Refundable)
 - viii. Experience in providing Catering Services in Govt. offices/ hostel of PSUs/Training Institute/Academic Institute etc in the preceding three calendar year (duly attested in case of photocopy).

Note: Experience means completion certificate with supply order.

29. Acceptance of the lower rate is not obligatory and the DEO, SSM, Cooch Behar reserves the right to reject any tender paper without assigning any reason whatsoever at any point of time and without incurring any liability to the affected bidder or bidders, if any.
30. The District Education Officer, Samagra Shiksha Mission, Cooch Behar reserves the right to negotiate with the Bidder whose offer is the lowest evaluated price for further reduction of price. The authority also reserves the right to negotiate with other Bidders to match the negotiated L1 price.
31. The District Education Officer, Samagra Shiksha Mission, Cooch Behar also reserves the right to terminate the services of the successful Bidders or to forfeiture of the security money deposited/ EMD or the amount so deemed by District Education Officer, Samagra Shiksha Mission, Cooch Behar if the services are found to be unsatisfactory or the agency fails to comply with any or all of the provisions of the tender or on account of any other administrative reason.


04/09/2019
District Education Officer,
Paschim Banga Samagra Shiksha Mission
Coochbehar

Signature with Seal of the Bidder

APPLICATION FORM
(Catering Service)
(Annexure-I)

(Vide NIT No.....Dated.....)

1. Name of the Agency

.....

2. Postal Address of the Agency

.....

.....,Pin.....

3. District and State where situated

Pin.....

4. Contact Person: (name)

5. Telephone Mobile, Fax No.

6. E. Mail ID.

7. Nature of Agency [please put tick mark]

- i. Proprietorship
- ii. Partnership
- iii. Cooperative
- iv. NGO
- v. Other

8. PAN of the agency

9. Trade License No. of the Agency

10. Registration No. (In case of the Firm/Company/Manufacturer)

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11 Professional Tax Certificate No.....

CERTIFICATE

Certified that information furnished is correct to the best of my knowledge and belief.

Signature of the Authorised Signatory of the Agency with Seal

Place

Date:

Signature with Seal of the Bidder

UNDERTAKING

(Annexure-II)

To
The District Education Officer,
Paschim Banga Samagra Shiksha Mission,
Jnanakur Bhawan (2nd Floor),
Harendra Narayan Road,
P.O & Dist. Cooch Behar.
Pin no.-736101

Ref: Your NIT memo. No.....Date..... Of
PBSSM, Cooch Behar

Dear Sir,

Having examined the conditions for providing Catering service under the Samagra Shiksha Mission, Cooch Behar and specifications thereof the receipt of which is hereby duly acknowledged, I/we, undersigned, offer to perform the works in conformity with said security money/ EMD, conditions and specifications at the rate in accordance with the schedule of prices offered.

I/We undertake, if my/our Bid/ Quotation is accepted, to commence services as and when necessary and there is no commitment for minimum or maximum number of meals, tea, snacks etc. required to be served as it depends upon programme and occupancy and projections can be made based on expected occupancy of the participants.

I/We admit all the terms and condition of the bid/ quotation.

Bid submitted by us is properly sealed and prepared so as to prevent any subsequent alteration and replacement.

I/We hereby declare that my/our organization has not been debarred / accused by any Government / Semi Government organizations. I/We further certify that I/We am/are the competent authority in my/our organization authorized to make this declaration.

I/We understand that acceptance of the lower rate is not obligatory and the SSM Authority, Cooch Behar reserves the right to reject any tender paper without assigning any reason whatsoever at any point of time and without incurring any liability.

Yours Faithfully,

Signature of the Authorised Signatory of the Organization with seal

Place

Date

Signature with Seal of the Bidder

PRICE SCHEDULE**(Annexure-III)**

NIT NO.

Dated:

Tiffin / Tea & Biscuit Specification

Sl no.	Items to be served	Brand	Quantity (Unit)	Rate offered in Figure (Rs.)	Rate offered in Words
1	Coffee	ISI/Agmark	Per cup		
2	Tea	ISI/Agmark	Per Cup		
3	Biscuit	ISI/Agmark	Per Pkt.		
4	Water bottle	ISI/Agmark	0.5 lts. Per Btl.		
5	Water Jar	ISI / Agmark	20 lts.		

Tiffin Packet Specification

Sl no.	Items to be served	Unit	Rate offered in Figure (Rs.)	Rate offered in Words
1	Tiffin (2 pcs Poori, fresh sabji, 1 pcs Egg, 1 pcs sweet)	Per Pkt.		

Lunch Specification:**➤ Menu – I**

Sl no.	Items to be served	Unit	Maximum Estimated Value (Rs.)	Rate offered in Figure (Rs.)	Rate offered in Words
1	Lunch Vegetarian (Fine Rice, fresh Sabji, Green Salad, Moog Dal, Paneer, Pakora, chatni)	Per Plate	100.00		

Signature of the Authorised Signatory of the Agency with Seal

Signature with Seal of the Bidder

➤ **Menu - II**

SI no.	Items to be served	Unit	Maximum Estimated Value (Rs.)	Rate offered in Figure (Rs.)	Rate offered in Words
1	Lunch Non-Vegetarian (Fine Rice, fresh Sabji, Green Salad, Chips, Moog Dal, Katal Kalia, chatni)	Per Plate	110.00		

➤ **Menu - III**

SI no.	Items to be served	Unit	Maximum Estimated Value (Rs.)	Rate offered in Figure (Rs.)	Rate offered in Words
1	Lunch Non-Vegetarian (Fine Rice, fresh Sabji, Green Salad, Chips, Moog Dal, Mutton, chatni)	Per Plate	120.00		

➤ **Menu - IV**

SI no.	Items to be served	Unit	Maximum Estimated Value (Rs.)	Rate offered in Figure (Rs.)	Rate offered in Words
1	Lunch Non-Vegetarian (Fine Rice, fresh Sabji, Green Salad, Chips, Moog Dal, Chicken, chatni)	Per Plate	110.00		

➤ **Menu - V**

SI no.	Items to be served	Unit	Maximum Estimated Value (Rs.)	Rate offered in Figure (Rs.)	Rate offered in Words
1	Lunch Non-Vegetarian (Fried Rice, Chips, Chicken, one pcs sweet with foil pack)	Per Plate	120.00		

Signature of the Authorised Signatory of the Agency with Seal

Date:

Place:

Signature with Seal of the Bidder